

Lee Engineering Sales Policies

Pricing Policy

Lee Engineering's prices are subject to change without notice. Lee Engineering also reserves the right to alter product specifications, designs and shipping weight without prior notice. The customer service staff is available to provide written quotations for all standard products, modification options or specialty-engineered products.

Credit Policy

Standard terms of payment are net 30 days from day of invoice with approved credit. Terms for specialty designed products are 1/3 non-refundable payment with the order and 2/3 payment net 30 days from date of invoice. New distributors are required to prepay their first order prior to shipment. Lee Engineering will not release any orders to distributors who have outstanding balance over 60 days or more. We reserve the right to charge a 1 1/2% late charge on out standing balances over 30 days.

Shipping Policy

All products are shipped F.O.B. Factory. Freight charges will be "Third Party Bill" by carrier, unless freight collect is specified. Parts order weighing 70 lbs or less UPS ground, pre-pay & add, unless otherwise requested. Parts order greater that 70 lbs will be shipped common carrier. Published shipping weights may fluctuate due to options and/or packaging material.

Lee Engineering is not responsible for loss or damage in transit. It is the responsibility of the receiver (consignee) to inspect for damage, and file claims against the carrier. Lee Engineering will assist consignee whenever possible in filing for claims.

Order Change Policy

If a purchase order for standard or modified product is changed within 7 calendar days after the receipt of the purchase order, there will be no charge. However, if a change is required from the eight calendar day following the receipt of the purchase order, a surcharge will be added. In the event that material unique to the purchase order has been purchased or manufactured, regardless of the time frame, and a change is required that eliminates the need for the purchased or manufactured material, the cost of the material as well as a surcharge will be added to the purchase order.

Cancellation Policy

All cancellations of purchase orders may be subject to a cancellation fee depending upon the stage of production. There will be no cancellation fee if notice is received prior to the seventh day after receipt of the purchase order. However, if a cancellation is required from the eight calendar day following the receipt of the purchase order, a surcharge will be added. In the event that material unique to the purchase order has been purchased or manufactured, regardless of the time frame, and a cancellation is required that eliminates the need for the purchased or manufactured material, the cost of the material as well as a surcharge will be added to the purchase order. If a cancellation is received on the day of shipment, Lee Engineering's restocking policy will apply. Cancellation of custom engineered products will result in forfeiture of deposit plus any additional applicable fees.

Restocking Policy

Lee Engineering's goal is for you to be satisfied with your order. Merchandise may be returned, but are subject to a restocking fee. Before returning any products, please review the Return Goods Authorization Procedures and contact the customer service department for instructions.

Policies continued

Return Goods Authorization Policy

Lee Engineering provides the Return Goods Authorization (RGA) Policy as a courtesy to our distributors in the event they do not receive what they desired. If a customer wishes to return a Lee Engineering product, please contact the Customer Service Department and request an RGA number. This request must be made on or before the fifteenth calendar day following the date of Lee Engineering's invoice for the merchandise.

The RGA number must appear on the outside of any packaging material for a return to be accepted and processed by Lee Engineering. Customers shipping returns from the Continental US, Canada, or Mexico have fourteen days from date of RGA issue to have the product arrive at Lee Engineer's facility. Returns from other locations must be shipped within the fourteenth day or RGA issue. All merchandise must arrive Free on Board at Lee Engineering's facility or the shipment will be refused and returned to the sender. All credits are issued less restocking and refurbishing charges, regardless if the merchandise was damaged in transit.

Limited Warranty Policy

Lee Engineering warrants all of its products against defects in the welded structural frame and, if applicable, scissor legs from faulty material and workmanship for a period of five (5) years from the date of invoice.

A lifetime limited warranty is provided for the Airstroke ActuatorTM in all pneumatic lifts against any defect due to faulty material or workmanship.

All batteries are covered under a separate limited warranty from the battery manufacturer for a period of one year from the date of invoice.

All other components have a limited warranty against defects in faulty material and workmanship for a two (2) year period from the date of invoice date of invoice and 30 day limited warranty on labor. Please note that prior authorization from Lee Engineering is required on all warranty work.

There are no implied warranties of any kind, more specifically, there are no warranties of merchantability or fitness for any particular purpose. Lee Engineering's sole warranty shall be as set forth in this limited warranty.

Lee Engineering will elect to repair or replace a defective component without charge, if any components should become defective within the limited warranty period. Proof of purchase is required for warranty. The charge for shipping the defective component is the responsibility of the buyer and must be accompanied with an RGA number. The shipping charge to return the component to the buyer is the responsibility of Lee Engineering, Inc. This limited warranty does not cover labor expense for removal or reinstallation of components after thirty days.

This limited warranty shall not cover, among other things: damages resulting from foreign matter or water, failure to provide reasonable and necessary maintenance, and if applicable, use of product while charger is plugged into an AC outlet, or failure to follow operating instructions. The limited warranty is not valid for damage resulting from negligence, accident, unreasonable use, abuse or misuse, exceeding data plate capacities or altering the product without Lee Engineering authorization.

Lee Engineering expressly disclaims and excludes any liability for consequential, incidental, indirect or punitive damages or financial loss to people or property resulting from any breach of warranty or the operation or failure of this product.

Lee Engineering makes no representation that this product complies with local, state, or federal safety/product standards codes. Should this product fail to comply in any way with those codes, it shall not be considered a defect of materials or workmanship. Lee Engineering shall not be held liable for any damages resulting from noncompliance. It is the dealer's responsibility to exercise this limited warranty. This limited warranty is provided to the original purchaser (defined as the original end user) and is nontransferable. This constitutes the complete and final agreement involving Lee Engineering and limited warranty obligations for products.



Presto ^{LIFTS}

Years of Innovation

Since 1944, Lee Engineering has been creating precision hydraulic equipment that improves safety and productivity.

In 1977, Lee Engineering began producing a full line of manually propelled lifts and stackers under the brand name of Presto. 1990 saw the introduction of the scissor lift table for in-plant applications. Lee Engineering now offers more than 500 different models of Presto Lifts, Tables and Tilters – more than any other company in the world.

All Presto products are put through a rigorous 110% testing before shipment, to ensure our high quality standards are met. If service is required, all standard replacement parts are carried in stock and are shipped within 24 to 48 hours.

Presto equipment carries an unconditional 5-year mechanical/structure warranty and 2 year electrical and hydraulic warranty, by far the best in the industry. To further attest to our comment to quality, Lee Engineering achieved ISO 9001 certification in December 1998 – one the first in the industry to do so.

Lee Engineering became a part of the United Dominion Industries of Charlotte, North Carolina on January 1, 1997. As we enter the new millennium, the resources of United Dominion Industries will enable Lee Engineering to provide more sophisticated products and achieve a higher level of service than ever before.



Warranty

Lee Engineering warrants this product against workmanship and faulty material in the welded structural frame and assembly for a period of five years. All other components have a two year limited warranty against workmanship and faulty material defects. This product exceeds all ANSI MH29.1 standards.



Corporate

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